



Frequently Asked Questions (FAQ)

What is AI Scribe?

AI Scribe is a digital tool that utilizes artificial intelligence and natural language processing to automate the documentation process during clinical encounters. It listens to conversations between clinicians and patients, transcribes them, and then summarizes the interaction into a structured medical note. This reduces the burden of manual charting on clinicians, allowing them to focus more on patient care.

How widely used is AI Scribe in Ontario?

- Canada Health Infoway estimates that AI Scribe adoption is currently less than 5% across Canada.
- Of those who have adopted a Scribe, Centre for Digital Health Evaluation has seen some promising results:
 - 69% average reduction of documentation time with AI Scribes
 - Over 3-hour average weekly decrease in administrative work
 - 68% reported reduced administrative burden
 - 55% experienced less stress and burnout
 - 75% reported reduced cognitive load

Are there any published evaluations or studies?

Yes. A comprehensive evaluation was conducted by **OntarioMD**, in collaboration with the Women's College Hospital Institute for Health System Solutions and Virtual Care and Amplify Care (formerly the eHealth Centre of Excellence). This study assessed the use of AI scribe tools in primary care, focusing on their impact on clinician efficiency, documentation burden, and satisfaction.

Key findings included:

- Up to **90% reduction in documentation time**
- **3–4 hours saved per week** on administrative tasks
- Improved clinician well-being and reduced cognitive load
- High satisfaction among both clinicians and patients

The evaluation also addressed privacy, legal, and implementation considerations, offering valuable insights for organizations exploring AI scribe adoption.

Read the full report: [OntarioMD AI Scribe Evaluation Final Report \(PDF\)](#)

Questions?

If you have any questions, or are interested in joining our waitlist, please contact: info@esocdoht.ca