

ÉSOCDOHT Key Priority Areas Overview 2024-2025 (draft)

Priority Area: Integrated Care through PHM & Equity Approaches	
Deliverables	Co-design and implement integrated programs and services for target populations aligned to the Social Determinants of Health (SDoH) and integrate with Collaborative Quality Improvement Plan (cQUIP) where possible.
	Measure and evaluate Quality Improvement (QI) using the Quintuple Aim.
	Ensure continued involvement and engagement of all partners in the Ontario Health Teams (OHT) programs, services and improvement work.
Broad Objectives	Support ÉSOCDOHT providers with the Implementation of Alternate Level of Care (ALC) Leading Practices and Home First Guidance across the care continuum.
	Increase the ÉSOCDOHT's understanding of the current health of its target populations in the Cochrane District to gain a comprehensive understanding of the health needs and conditions of the target populations in the district to inform targeted interventions and resource allocation.
	Establish relevant clinical indicators to monitor and evaluate targeted clinical pathway initiatives to measure the effectiveness of clinical pathways and interventions by establishing and tracking key performance indicators (KPIs).

Priority Area: Patient, Family and Caregiver Engagement	
Deliverables	Adopt and implement the Creating Engagement Capable Environments in OHTs: A Framework for Action, including conducting an assessment of the current state and developing an action plan outlining how the ÉSOCDOHT will advance to a minimum of "Level 2: Learning and Developing".
Broad Objectives	Complete Engagement Capable Environment Self-Assessment.
	Identify gaps and opportunities from the results of the self-assessment.

	Develop an Action Plan detailing how the ÉSOCDOHT will advance to “Level 2: Learning & Developing”.
	Establish a multi-prong approach to Patient, Family and Caregiver Engagement.

Priority Area: System Navigation	
Deliverables	Introduce continued system navigation improvement aligned to provincial guidance and measure impact on patient outcomes.
	Curate information about local services across Health811, ÉSOCDOHT and member organization websites, and collect analytics about user behavior across ÉSOCDOHT digital assets.
Broad Objectives	Support implementation and update of ÉSOCDOHT programs and services on the Caredove Directory on the website.
	Ensure connection of all information across Health811, 211, and member organization websites with our ÉSOCDOHT website.
	Support ongoing identification of opportunities to implement process improvements that make it easier for patients to find and access health and social services.
	Develop an ÉSOCDOHT Communication Plan to facilitate information sharing and collaboration across the continuum of care.
	Complete a survey of the district navigators to identify gaps and opportunities to improve navigation processes, gather insights on navigation gaps and set goals for enhancing navigation support based on findings.
	Continue to build on existing asset mapping/service identification in alignment with clinical areas of focus to identify service gaps and improve understanding of support for people across the district.
Identify relevant local data sources in the Cochrane District that can support improvement work.	

Priority Area: Collaborative Decision-Making and Governance

Deliverables	Ensure ÉSOCDOHT membership and decision-making requirements (including PFACC rep) outlined in OHTs: The Path Forward are met, providing support and resources to facilitate these partnerships and activities.
	Demonstrate targeted outreach efforts to expand ÉSOCDOHT membership to include additional sectors, aligned to designation and maturity.
Broad Objectives	Ongoing self-assessment of the ÉSOCDOHT required membership in decision making and outline gaps and action plan on how it will continue to expand membership.
	Continue engagement and outreach efforts to expand the ÉSOCDOHT members and additional sectors and outline key strategies that will be used to continue efforts in growing the membership.

Priority Area: ÉSOCDOHT Staff Education	
Deliverables	Demonstrate that ÉSOCDOHT staff have completed the following education: Indigenous Cultural Awareness and safety training, EIDA-R education and Active Offer training.
	Training related to Patient, Family and Caregiver Engagement
	Advance Indigenous Cultural Awareness and Safety.
	Advance EIDA-R knowledge and capacity.
	Advance the provision of health services in French through application of the principles of Active offer.
Broad Objectives	ÉSOCDOHT staff to complete Indigenous cultural awareness safety training, EIDA-R training, Active Offer training, Patient, Family and Caregiver Engagement training
	Support and share opportunities for ÉSOCDOHT providers to receive 'Advancing Health Equity in Ontario (AHEIO) Training when available.
	Support and share opportunities for ÉSOCDOHT providers to receive Indigenous cultural awareness and safety training.

	Support and share opportunities for ESOCDOHT to receive Active Offer Training and adoption and implementation of French Language Services Winning Strategies.
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Priority Area: Primary Care Engagement and Leadership	
Deliverables	In alignment with the Ministry's Primary Care Network (PCN) guidance, advance a primary care structure that organizes and engages interprofessional primary care providers (family physicians, NPs and other primary care clinicians) in ÉSOCDOHT planning, decision-making, and implementation of clinical priorities.
	Develop, implement, and/or report on progress of plans to connect additional interprofessional primary care providers to the ÉSOCDOHT's PCN or other similar structure.
Broad Objectives	Engage primary care providers across the district (Physicians, NPs, allied health in primary care) in the OHT and development of a PCN for the ÉSOCDOHT.
	Leverage the PCN readiness assessment that was completed in early 2024 and continue establishing key priorities and update the readiness assessment as appropriate. Completion of the PCN readiness assessment will be conducted annually in collaboration with all primary care partners.

Priority Area: Data & Digital	
Deliverables	Report on progress expanding access to Online Appointment Booking (OAB) in primary care settings.
	Report progress of adoption of digital health solutions in alignment with priorities and deliverables of the TPA.

	<p>Report on progress in supporting the adoption of additional provincial digital services by providers participating in the ÉSOCDOHT in support of the Patients Before Paperwork Strategy (Pb4P).</p>
<p>Broad Objectives</p>	<p>Ongoing support of the OAB funding implementation in primary care across the Cochrane district.</p>
	<p>Planning and implementation of AI digital tools to support primary care across the Cochrane district in alignment with the Patients Before Paperwork Strategy.</p>